



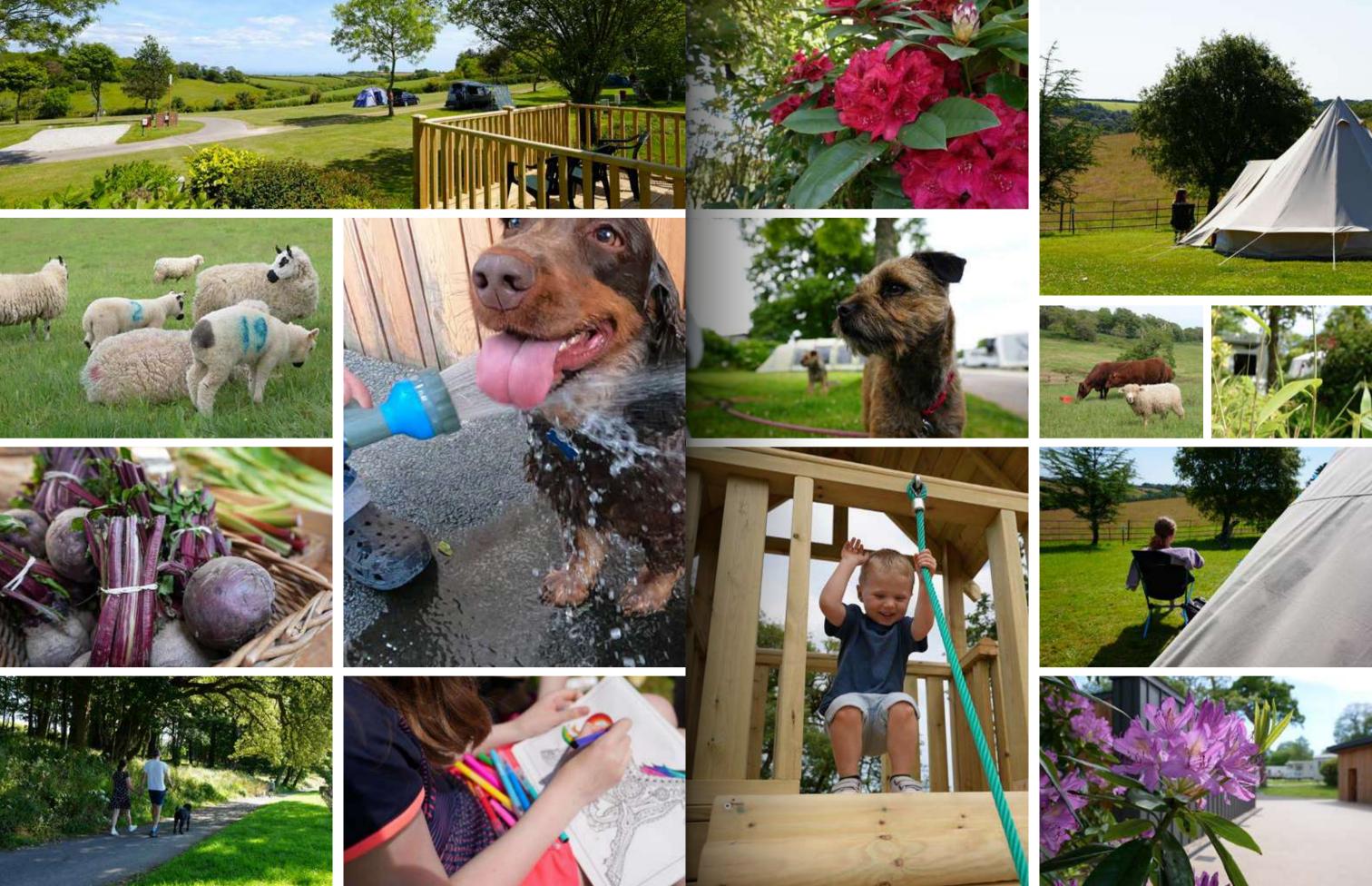
Welcome to Heligan Caravan and Camping Park

On the south coast of Cornwall, perched above the picturesque Mevagissey Bay, lies the five-star Heligan Caravan and Camping Park.

Surrounded by lush green countryside and stunning coastal views, it is a magical destination where you'll instantly lose yourself in the park's charm.

Situated within the original Heligan Country
Estate on the doorstep to the famous Lost
Gardens of Heligan. Heligan Caravan and
Camping Park is a peaceful haven which can
be enjoyed by everyone - it is the ideal place
to relax, explore and spend some quality time
with your loved ones. Your canine companions
are welcome too!

Discover your enchanting escape at Heligan Caravan and Camping Park, far from the crowds and closer to nature.



Explore Cornwall

Cornwall is the perfect place to explore Britain's countryside at its finest - from breathtaking jaunts along rolling moorlands, through sub-tropical gardens and wooded valleys, to visiting famous Tors, tin mines or one of the twelve areas of Outstanding National Beauty, you're guaranteed to fall in love with Cornwall and it's wondrous charm.





St Michaels Mount





holiday destination for many years, and it's easy to see why; with the combination of breathtaking coastline, delicious food, great beaches and a multitude of famous landmarks and attractions to visit, such as the Lost Gardens of Heligan

and the Eden Project, there is plenty

to see and do for all ages.

Cornwall has been a firm-favourite

Cornish bucket list

Located on the beautiful south Cornish coast, Heligan Caravan and Camping Park is in the prime spot should you wish to explore the best destinations, attractions and hidden coves in Cornwall – plus many spots are dog friendly!



Newquay



Beach

Lanhydrock House

Mevagissey Gorran Haven Beach Vault Beach Hemmick



Truro

Lappa Valley

Lost Gardens of Heligan



Trebah Gardens





Land's End

St Ives



Discover Heligan's outdoor playground.

If you fancy staying a little closer to the campsite, there is still plenty to keep you busy whilst soaking up the relaxed atmosphere and striking views overlooking the Cornish coast.





Head down to our friends at Pentewan Cycle Hire, just a short journey down to Pentewan Village, and hire bikes for the day; with several cycle paths available, you're spoilt for choice!

Lace up your boots and hike along the breathtaking South West Coast Path to explore impressive headlands, secluded sandy bays and a number of hidden gems. Some of these routes can be quite strenuous, so make sure you check the South West Coast Path website beforehand.

For seaside ambles, stroll the narrow streets that wind down to the picture-perfect harbour in Mevagissey, where you can hop on a ferry across to the ever-popular Fowey – oh, and dogs can travel for free!











Located right upon the campsite's doorstep, take advantage of our exclusive discount and head across the lane to the magical Lost Gardens of Heligan. Explore their 200 acres at leisure, discover their rich and fascinating history, before sampling fresh Heligan produce in their café and tearooms.

Just a short 5-minute walk from the campsite is Lobb's Farm Shop. Lobb's Farm Shop is a family-run business that produce, supply, and deliver the finest quality meats, vegetables, cheeses, bread, preserves and much more, so you can be sure that you have access to the finest and freshest local products to keep you going during your stay.

A few minutes' drive away lies our sister site, Pentewan Sands, located on half a mile of golden sands – make sure you pack up your bag and grab a spot for a day of beach fun! Take advantage of their two indoor swimming pools, complete with water flumes and a whirlpool bath, at a specially negotiated rate*. Visit The Lower Deck Coffee Shop for a barista class coffee and light bite or head upstairs to the Main Deck Restaurant for a top-notch meal to round your day off.

Please note that Pentewan Sands Holiday Park and the beach has a full dog ban in place from March to November.

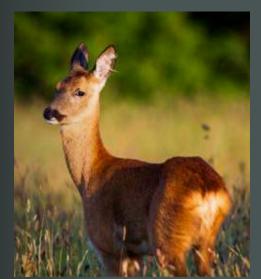
*The swimming pool is restricted to Pentewan residents only during Whitsun Week (27th May – 3rd June) and the summer holidays (22nd July – 26th August).



Awaken to the sound of birds singing and amble along the coast path to Mevagissey where, on your way, you're likely to see a selection of farm animals, bumblebees, butterflies and other insects.

When you reach Mevagissey, choose one of the many boat trips available on the harbour, and explore the Cornish coast to see if you can spot the vast variety of marine life that lives beneath the waves. If you're lucky enough, you may see dolphins, seals and an array of sea birds.

A visit to The Lost Gardens of Heligan is also a must during your stay. Renowned for their beautiful gardens, their wildlife is almost as famous, and continues to be a popular part of the Heligan experience.











heligancampsite.com













lush countryside and flowering foliage, Heligan is the perfect place to pitch up your tent, motorhome or caravan for a secluded escape away from the crowds and closer to nature.

There is a variety of pitches available to suit everyone's needs, from grass pitches offering ample space amongst beautiful wildflower and well-maintained lawns

Naturally sheltered by ancient woodland, to hard-standing, sculpted gravel pitches complete with a spacious grass surround. Our pitches do vary in size and some are sloping – please enquire with our team when booking.

> Electrical hookups are available on most pitches and our luxurious, heated amenity block provides you with all of the comforts of home.



Fabulous facilities

Our state-of-the-art facilities block will be sure to make your stay an enjoyable one, combining the comforts of home with the great outdoors, complete with brand-new toilets, showers, private bathrooms, an accessible wet-room, a launderette and even a drying room very handy for those planning an adventure-packed holiday.

Canine campers will also be able to wash off their muddy paws using our dog shower after a long day of sniffing, digging and exploring the Cornish countryside.

Amenities included:

Free heated showers and wash basins

Toilet facilities, private bathrooms and accessible wet-room

Dishwashing areas

Waste-disposal points

Coin-operated launderette

Indoor drying room

Water points at regular intervals

Electric hook-ups

Calor Gas exchange

Well-stocked campsite shop

Children's play area

Optional extra: pitch Wi-Fi*

*Please head to our website for details regarding Wi-Fi

The perfect holiday home for every visitor

Comfortable, luxurious and suitable for all budgets, our spacious two- and three-bedroom holiday homes provide everything you need, making your stay a real home from home. Nestled amongst the flowering foliage and beautiful trees, all of our holiday homes are sited on a generous plot, offering a balcony or covered veranda from which to enjoy the abundance of nature throughout the year and for no extra cost.





Every home comes with:

Bed linen – including pillows and pillowcases

Kitchen utensils

Fridge/freezer, microwave, kettle and toaster

Integrated oven, grill and hob

Digital TV and DVD player

Electric/gas fire

Unlimited hot water and heating (majority with full central heating)

Balcony or covered veranda

Optional extras

Wi-Fi in your holiday home

*See our website for the full inventory list and details regarding Wi-Fi.







Take a look at the different home locations using our park map, which you can find at the back of this brochure or on our website.

Holiday homes continued...

Caerhavs

Private and peaceful, Caerhays is our deluxe chalet which has space equivalent to two of our standard holiday homes. Sleeping up to six people, this chalet has a double bedroom, a twin-bedded room anda convertible bed settee. It comes complete with all amenities needed to make your stay a real home from home, including a dishwasher, fridge/freezer, large and well-equipped kitchen and full central heating. Caerhays is the perfect home for families, and it's also dog friendly!

Inclusivity for all

We like to ensure that holidays at Heligan Caravan and Camping Park are inclusive for all guests.

Our wheelchair-friendly holiday home provides wide-access, low-threshold doors, a full wet-room, full-height conventional kitchen, portable helperframe and wide single beds.

This home is much roomier than our standard holiday homes and has been designed specifically to provide wheelchair users and their families with a relaxing holiday that is safe and accessible.









Dog-friendly homes

Holiday in style in one of our luxurious holiday homes - and your pooch can come too!

We know that dogs are part of the family, so at Heligan we offer a number of luxurious, dog-friendly holiday homes. Choose from six different holiday homes, including our deluxe Flagship home, Caerhays.

Heligan Campsite is the perfect spot to have a dog-friendly holiday; surrounded by country, coastal and woodland walks, there's no shortage of places for you and your furry friend to stretch your legs and burn off some energy. There are even a number of dog-friendly beaches and attractions around Cornwall to keep your pooch and the rest of the family busy during your stay.

Please note, only two dogs maximum per holiday home. A charge is applicable per dog, per night. Please see our tariff table. Holiday Home Weekly Tariff

Open 6th January – 11th November 2023

			Gold	Gold +	Platinum	Extras per Night		
Weekly	2 Beds	14 តា, 26, 28	25 र्ट ले		21, 24 & Caerhays	Dogs		
	3 Beds	13, ਜੋ 27	15 ki, 16	17 हों , 19, 22, 23	18, 20			
Arriving	Departing	Full Week	Full Week	Full Week	Full Week			
Fri 6 Jan	Sat 25 Mar	£425	£460	£480	£505	£7.5	£6	£5
Sat 25 Mar	Sat 1 Apr	£485	£515	£530	£560	£7.5	£6	£5
Easter Holi	days							
Sat 1 Apr	Sat 8 Apr	£630	£660	£680	£700	£7.5	£6	£5
Sat 8 Apr	Sat 15 Apr	£650	£680	£700	£730	£7.5	£6	£5
Sat 15 Apr	Sat 29 Apr	£485	£515	£530	£560	£7.5	£6	£5
Sat 29 Apr	Sat 27 May	£630	£650	£665	£680	£7.5	£6	£5
May Half To	erm							
Sat 27 May	Sat 3 June	£870	£910	£940	£980	£7.5	£6	£5
Sat 3 June	Sat 17 June	£795	£825	£850	£885	£7.5	£6	£5
Sat 17 June	Sat 22 July	£840	£880	£920	£950	£7.5	£6	£5
Summer Holidays								
Sat 22 July	Sat 26 Aug	£1,280	£1,320	£1,345	£1,370	£7.5	£6	£5
Sat 26 Aug	Sat 2 Sep	£940	£980	£1,000	£1,030	£7.5	£6	£5
Sat 2 Sep	Sat 16 Sep	£740	£780	£810	£850	£7.5	£6	£5
Sat 16 Sep	Sat 21 Oct	£630	£650	£665	£680	£7.5	£6	£5
Sat 21 Oct	Sat 11 Nov	£425	£460	£485	£505	£7.5	£6	£5

The prices in the tariff tables include VAT at prevailing rates. Prices based over a seven-night stay; where your chosen dates are split between bands, prices will be calculated accordingly. Please see our full T8Cs for more information.

		Silver		Gold		Gold +	
Short	2 Beds	14 📆 , 26, 28 13, 📆 27		25 & ति 15 ति, 16, 27			
Break	3 Beds					17 7, 19, 22, 23	
Arriving	Departing	M,T,W,T	F,S,S	M,T,W,T	F,S,S	M,T,W,T	F,S,S
Fri 6 Jan	Fri 24 Mar	£53	£71	£58	£77	£60	£80
Fri 24 Mar	Fri 31 Mar	£61	£81	£64	£86	£66	£88
Fri 31 Mar	Fri 7 Apr	£79	£105	£83	£110	£85	£113
Fri 7 Apr	Fri 14 Apr	£81	£108	£85	£113	£88	£117
Fri 14 Apr	Fri 29 Apr	£61	£81	£64	£86	£66	£88
Fri 29 Apr	Fri 26 May	£79	£105	£81	£108	£83	£111
Fri 26 May	Fri 2 Jun	n/a	n/a	n/a	n/a	n/a	n/a
Fri 2 Jun	Fri 16 Jun	£99	£133	£103	£138	£106	£142
Fri 16 Jun	Fri 21 July	£105	£140	£110	£147	£115	£153
Fri 21 July	Fri 25 Aug	n/a	n/a	n/a	n/a	n/a	n/a
Fri 25 Aug	Fri 1 Sep	£118	£157	£123	£163	£125	£167
Fri 1 Sep	Fri 15 Sep	£93	£123	£98	£130	£101	£135
Fri 15 Sep	Fri 20 Oct	£79	£105	£81	£108	£83	£111
Fri 20 Oct	Sat 11 Nov	£53	£71	£58	£77	£60	£80

Key: 🐂 = Dog van. 🖒 = Wheelchair Friendly. Prices shown above are based on a seven night stay. Where dates are split between bands, your prices will be calculated accordingly.

All bookings for seven nights or more are subject to a £8.25 booking fee and a compulsory cancellation fee of £2.25 per night will be applied to your booking. Please see our full T&C's for more information.

If you would like any more information regarding our short breaks, please call our Reservations team on 01726 842 714.

Open 6th January – 11th November 2023

		Nightly pitch prices based on two persons, car and mode of accommodation (tent, caravan or motorhome).			Additional Extras Per Night				
		Non Electric	Standard	Hard	Extra Adult	Extra Child	Dog	Car, Boat	
Arriving	Departing	(Grass tents only)	(Grass with electric)	Standing		2-15 yrs		or Pup Tent	
Fri 6 Jan	Sat 4 Mar	closed	closed	21.0	3.50	2.30	4.50	4.00	
Sat 4 Mar	Sat 25 Mar	closed	closed	23.5	4.00	2.50	4.50	4.00	
Sat 25 Mar	Sat 1 Apr	12.9	25.7	28.3	4.00	2.50	4.50	4.00	
Easter Holidays									
Sat 1 Apr	Sat 15 Apr	12.9	27.0	29.7	4.10	2.50	4.50	4.00	
Sat 15 Apr	Sat 29 Apr	12.9	25.7	28.3	4.00	2.50	4.50	4.00	
Sat 29 Apr	Sat 27 May	15.7	28.1	32.8	4.00	2.50	4.50	4.00	
May Half Term									
Sat 27 May	Sat 3 June	18.6	34.4	37.9	4.60	3.50	4.50	6.00	
Sat 3 Jun	Sat 17 June	14.9	28.1	31.9	4.00	2.50	4.50	4.00	
Sat 17 Jun	Sat 1 July	18.6	34.4	37.9	4.60	2.50	4.50	4.00	
Sat 1 July	Sat 22 July	24.0	41.4	45.4	5.00	4.00	4.50	6.00	
Summer Holidays									
Sat 22 July	Sat 26 Aug	33.1	51.9	57.1	6.00	4.50	5.40	6.50	
Sat 26 Aug	Sat 2 Sep	18.6	34.4	37.9	4.60	3.50	4.50	6.00	
Sat 2 Sep	Sat 9 Sep	14.9	29.0	31.9	4.00	2.50	4.50	4.00	
Sat 9 Sep	Sat 23 Sep	12.9	25.7	27.9	4.00	2.50	4.50	4.00	
Sat 23 Sep	Sat 4 Nov	12.9	23.4	25.5	4.00	2.50	4.50	4.00	
Sat 4 Nov	Sat 11 Nov	closed	closed	21.0	3.50	2.30	4.50	4.00	



All bookings for seven nights or more are subject to a £8.25 booking fee and a compulsory cancellation fee of £1.15 per night will be applied to your booking. Please see our full T8C's for more information.

The prices in the tariff tables include VAT at prevailing rates. Prices based over a seven-night stay; where your chosen dates are split between bands, prices will be calculated accordingly.

Special offers

Camping and touring

Bargain Fortnights
Enjoy 15% off your camping and touring holiday.

Receive this discount when booking any fortnight from 6th January – 11th November, excluding 27th May – 3rd June and 22nd July – 26th August.

Please note: the offer applies to the base price only and does not include extras'.











Holiday homes

Holidays for two

10% off bookings for two people only who stay in one of our two-bedroom holiday homes for seven nights or more. Receive this discount when booking from $6^{\rm th}$ January – $11^{\rm th}$ November, excluding $27^{\rm th}$ May – $3^{\rm rd}$ June and $22^{\rm nd}$ July – $26^{\rm th}$ August.

Senior citizens

We offer a 5% discount for parties of senior citizens who book a stay for seven nights or more. This offer is available all year round, but can only be redeemed if all members of the party are aged 65 or over.

Bargain Fortnights

Receive 20% off your holiday-home stay when booking any fortnight from 6th January – 11th November, excluding 27th May – 3rd June and 22nd July – 26th August. The offer applies to the basic pitch price only.

Please note: only one offer can be applied to any booking. Discounts apply to base price only and do not include extras. All offers exclude our Caerhays holiday home.

Booking your holiday

- To make a booking go online at **www. heligancampsite.com** or call our booking line on **01726 842 714.** We accept payment via credit card, debit card and cheque. The booking is only confirmed once we have checked the details and sent a confirmation.
- Balances must be paid in full 42 days prior to the commencement of your holiday. We reserve the right to re-let your pitch or accommodation if your balance is not paid in full 42 days prior to the start of your holiday, and the deposit paid will be non-refundable.
- All holiday homes must be booked for the full week during summer half term (Whitsun week 27th May 3rd June 2023) and the summer holidays (22nd July 26th August 2023).
- No refunds will be made for late arrivals or early departures or evictions.
- Deposits are non-refundable except in accordance with the terms of the cancellation scheme
- Provisional telephone bookings will be held for 48 hours. If no deposit or payment is received within that time, the booking will lapse.
- The Company reserves the right to make a surcharge after accepting a booking if increased costs or an error when making your booking makes this necessary. The customer will be notified of any such surcharge at least 21 days prior to the commencement of the holiday (other than VAT changes which may apply without notice).
- All bookings for holiday homes and touring and camping pitches for one week or more are subject to a booking and cancellation fee.
 Please find out more information regarding camping and touring and holiday-homes charges below.
- We are a dog-friendly campsite and accept a maximum of two dogs per booking for touring and camping pitches and our six dog-friendly holiday homes (charges apply). Find out more information below.

Amending your holiday

We recognise that, often, circumstances mean a customer may need to change the dates and requirements of their holiday.

- $1. \, \hbox{We will allow one amendment free of charge}.$
- 2. We then reserve the right to make a charge of £20 per amendment thereafter.
- 3. Extras or additions to a booking are accepted and do not incur an amendment fee.

Cancelling a holiday

A booking is a contract and we regret that no refunds will be given for deposits or balances in the event of a cancellation. This is unless you meet one of the Company's qualifying conditions as part of their compulsory Cancellation Scheme. The Company provides a compulsory Cancellation Scheme for bookings of seven nights or more for when it is necessary for a customer to cancel their holiday. The Cancellation Scheme is optional for all short breaks.

Cancellation Conditions

- Qualifying Reasons for Cancellation
 Illness, death, injury or maternity
 complications of any member of your party
 (detailed by you at the time of booking), or;
- Your redundancy or that of your spouse (qualifying for payment under the Redundancy Payments legislation), or;
- Jury service by you or your spouse, or;
- Death or serious injury or illness of a close relative (parent, grandparent, child, grandchild, brother, sister or spouse of any of the above) or the death of a business partner of a member of the party.

Provided that these circumstances arose AFTER the date you made your booking and you can supply documentary supporting evidence of the circumstances and the date they occurred.

If you cancel for a qualifying reason:

The period covered is from the time of acceptance of the booking until 15.00 hrs on date of commencement of holiday. If you cancel for a qualifying reason:

- For bookings cancelled 42 days or more prior to your holiday start date, we will refund all your money, less the Cancellation Policy.
- For bookings cancelled less than 42 days prior to your holiday start date, we will refund all of your money minus the Cancellation Policy and minus a £45.00 administration charge.

If you cancel for a non-qualifying reason:

- For bookings cancelled 42 days or more prior to your holiday start date, you will forfeit your deposit and Cancellation Policy, but we will refund all your other money paid.
- For bookings cancelled less than 42 days prior to your holiday start date, you will forfeit your deposit as well as all other monies paid. You are also liable for any outstanding balance on your holiday.

How to cance

If you wish to cancel your holiday you must notify us by email or in writing. The date of

cancellation is the date we receive your email or letter.

Rules and Conditions

1. On-site Facilities

We are a small team here at Heligan Caravan 8 Camping Park and seasonal opening hours apply in our Shop and Reception, which allow us to work out on site. Please see the notification on the Reception door for times and contact details. We regret that we are unable to accept liability for the temporary withdrawal of any facility due to mechanical breakdown or any circumstances beyond our control.

2 Vahieles

- The speed limit throughout the site is 5mph. PLEASE BE AWARE OF CHILDREN. Vehicles may not be driven across the site between the hours of midnight and 6am.
- Stand-up motorised/electric scooters, Segways and hover boards are permitted on site. However speed limits must be strictly observed.
- For safety reasons Segway chariots/hover karts are NOT permitted on site.
- Electric cars MUST NOT be charged on pitches or via holiday homes. If caught, offenders will be charged a fee of £35 and may be asked to leave the site.

3 Roats

- Boats must be kept on the owner's pitch (please check size prior to booking to ensure room is available for your boat). All boats will be issued with a pass on arrival, which must be displayed on the craft. Any boat with a motor, no matter what size, must have third-party insurance if it is to be launched at Pentewan Sands Holiday Park. Owners will be expected to give evidence of this along with their pitch confirmation.
- There is a launching service provided at Pentewan Sands Holiday Park. Please contact the Park Wardens on 01726 842 714 for more information.

4. Holiday Homes

Holiday-home types: The tariff tables used in conjunction with the park map show the location of the different types of holiday home in the park.

Accessible holiday homes: Our Wheelchair Friendly Holiday Home (25) offers wide access, full wet-room, a portable helper-frame and wide single beds..

Dog-friendly holiday homes: Dogs are accepted in six of our holiday homes: two Silver 13 and 14, two Gold 15 and 25, one Gold Plus 17, and our Flagship home Caerhays. With

the exception of registered Guide/Assistance Dogs, we regret that no dogs are allowed in any other self-catering accommodation. Dogs must not be left unattended in holiday homes at any time or in vehicles. A maximum of two dogs are allowed per holiday home.

Linen: Duvets, duvet covers, pillows, pillow cases and one sheet per bed are included. Fresh linen is supplied weekly. Cot bedding is not supplied for infants. Towels, bath mats and tea towels are not supplied

Charges: All bookings for seven nights or more are subject to a £8.25 booking fee and a compulsory cancellation fee of £2.25 per night..

Damage deposit: No damage deposit is required; however, the company reserves the right to charge the customer within 72 hours of departure for any damaged or missing items. If deemed necessary, a minimum £50 cleaning charge (£150 for damage caused by smoking and up to £150 charge for damages to mattresses) may also be levied. Customers will be invoiced for any damaged or missing items which must be paid accordingly. Failure to pay will result in legal action.

Late checkout fee: Please contact our Reception team on **01726 842 714** for further information.

Bookings:

Provisional bookings: These will be held for up to 48 hours, after which they will lapse if no deposit or payment has been received. A deposit of £100 per week is required to secure your holiday home booking. If a deposit or payment is not received within that time then your booking will lapse.

Arrival and departure: Holiday-home guests are welcome to check in between 4pm and 8pm/dusk (whichever is sooner) on the day of arrival. Later arrivals by prior arrangement with the site warden only. During peak dates, we regret that we are unable to offer early check-ins as it can cause delays in the overall cleaning process. Holiday homes must be vacated by 10am, at the latest, on the day of departure. Charges will be incurred for late check-out that has not had prior agreement by the Park. Should you wish to arrange a late check-out, please contact Reception the day prior to departure to discuss, subject to availability (charges apply).

Holiday Home Short Breaks:

During the periods of 27^{th} May -3^{rd} June 2023 and 22^{nd} July -26^{th} August 2023, holiday-home bookings must be for multiples of one week, Saturday to Saturday. At all other times, short breaks are welcome in all of our holiday homes, apart from Platinum holiday homes and our Flagship home, Caerhays.

A deposit of £100 for a short break is required on booking to secure your holiday home. If the deposit is not received within 48 hours, then your booking will lapse. The short-break tariff is inclusive of booking fees; a cancellation scheme is available as an optional extra. These can be booked online or by telephone on **01726 842 714.**

Holiday Home Extras:

Extra persons: Tariff rates are shown based on occupation by four persons in two-bedroom homes, six persons in all three-bedroom homes. Please see tariff sheet for charges. Infants under two years: No charge.

Cars/boats: Car parking is provided alongside each holiday home. The tariff rates shown allows for one vehicle FREE of charge per holiday home Please see tariff sheet for charges for an additional car/boat. Please check with site to ensure space available for extras before booking. We regularly check pitches and undeclared cars, persons or boats will be subject to an additional penalty charge of 50%.

Tents/gazebos: These may not be pitches adjacent to chalets or holiday homes. If tents are required, a separate booking must be made for a specified tent pitch. Small gazebos are permitted to be pitched alongside a holiday home as long as they do not restrict the view of other guests.

Travel cots and highchairs: A limited number can be provided on request, but must be booked in advance. Please see tariff sheet for charges.

Wheelchairs: A limited number can be provided on request, but must be booked in advance. Please see tariff sheet for charges.

Dogs: A maximum of two dogs are allowed per pitch or holiday home. Please see tariff sheet for charges.

VAT: Tariffs shown include VAT at prevailing rates.

Electricity/gas and water: Included.

Holiday Home Offers

Bargain Fortnights

Book any fortnight in a holiday home between $6^{\rm th}$ January $-22^{\rm nd}$ July 2023 and $26^{\rm th}$ August $-11^{\rm th}$ November 2023 (excluding summer half term $27^{\rm th}$ May $-3^{\rm rd}$ June 2023) and enjoy 20% off the published price for the two weeks.

Holidays for Two

For bookings of one week or more for two people only, we offer a 10% discount in our two-bed holiday homes from 6th January – 22nd July 2023 (excluding summer half term 27th May – 3rd June 2023) and 26th August – 11th November 2023.

Senior Citizens

Senior citizens, aged 65+ in receipt of a state pension are eligible for a 5% discount all year round in our holiday homes. Please note: All members of the party must be aged 65 or over.

Please note: ONLY ONE DISCOUNT CAN BE APPLIED TO EACH BOOKING. Discounts apply to the base price only and does not include extras. All offers exclude our Flagship home, Caerhays.

5. Camping and touring:

Pitch types: The tariff tables used in conjunction with the park map show the location of the different types of pitches in the park. Non-electric, Electric and Hard Standing pitches are available. Dogs are welcome on all touring and camping pitches (maximum of two dogs per pitch).

- Please ensure the pitch booked is suitable for your unit and vehicles (Please check before booking if unsure). Please note, we do not accept units which are over 24'6"/7.5 metres.
- Only professionally converted camper vans are permitted; we do not accept vans/cars with the intention of sleeping in them, of any sort

We reserve the right to change/move customers' pitches if deemed necessary.

Charges: All bookings for seven nights or more are subject to a £8.25 booking fee and a compulsory cancellation fee of £2.25 per night.

Late checkout fee: Please contact our Reception team on **01726 842 714** for further information.

Bookings:

Provisional bookings: These will be held for up to 48 hours pending receipt of your completed booking and deposit. Deposits are charged at 25% of your total booking (or a minimum of £50). If these are not received in the booking office within that time, your provisional booking will lapse.

Duration: All pitches can be reserved for any date or period throughout the season.

Arrival and departure: You may occupy your pitch between 12pm and 8pm/dusk (whichever is sooner) on the day of arrival. Later arrivals by prior arrangement with the site warden only. Pitches must be vacated by 10.30am, at the latest, on your last day to permit maintenance. Charges will be incurred for late check-out that has not had prior agreement by the Park. Should you wish to arrange a late check-out, please contact Reception the day prior to departure to discuss, subject to availability (charges may apply). Please respect your neighbour's space and do not walk across an occupied pitch. No ball games on the

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Heligan Caravan and Camping Park - Terms & Conditions 2023

pitches. There is plenty of space to play games away from the carayans/tents by using the grassed area next to the play area. Greywater must be emptied only in the disposal points provided. There are chemical-toilet disposal points as indicated on the arrivals map. We only allow camping rotary washing lines on pitches.

Extras: The tariff applies to a nightly pitch price based on two persons car and one mode of accommodation (tent. caravan or motorhome). Pitches may be used by up to a total of six people. Larger parties, and more than one mode of accommodation, must book a second pitch. Tariffs shown include VAT at prevailing rates.

Extra pop-up tent: One additional pop-up tent only (4.6sam, or less) is permitted on each pitch, for which an additional charge is payable (see tariff).

Extra car/boat: See tariff sheet for charges. Please note, some pitches may not be suitable for an extra car/boat, please check prior to booking if you are unsure.

Extra persons: No more than a total of six persons per pitch. See tariff sheet for charges.

Awnings: FREE. Please note, no tents or awnings may be pitched on the surrounding grassed area of hard-standing pitches.

Breathable ground sheets: For year-round customer enjoyment, non-breathable groundsheets are prohibited.

Electricity: 240 volts/16amp. One hook-up point per pitch allocated.

Electric vehicles: electric vehicles MUST NOT be charged via electric hookup points. If caught, offenders may be asked to leave the site and charged a fee of £35.

Camping and touring offers **Bargain Fortnights**

Book any fortnight between 6th January -22nd July 2023 and 26th August – 11th November 2023 (excluding summer half term 27th May - 3rd June 2023) and enjoy 15% off the published price for the two weeks. Offer applies to the basic pitch price only.

6. Dogs

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Well-behaved dogs (no more than two per holiday home or pitch) are welcome at the Park Warden's discretion – an additional charge will be applied to the booking. Please refer to the tariff sheet. Dogs are not to be left unattended on site, in holiday homes, in verandas, vehicles or tents. When out on the

site, they must be kept on a lead at all times. Please note dogs are not permitted at Pentewan Sands Holiday Park or the beach at Pentewan: however, there are other dog-friendly beaches nearby.

7. Children and teenagers

Parents are responsible for the safety, welfare and conduct of their children at all times anywhere on Company property. All children under 12 vrs must be accompanied by a responsible adult at all times when using the toilet/shower facilities.

Parents, please note that our play area is not supervised and parents are responsible for their children's welfare and safety at all times when using the equipment.

9. Declaration of extras

It is the responsibility of customers to disclose at the time of arrival any extra guests, dogs. cars, boats, tents, etc. not previously included on their booking. This applies also to extra guests joining a party during the period of the booking. Such failure to disclose and/or any failure to make prompt payment of additional fees will result in the party being evicted without refund and future bookings by members of that party may not be accepted. All undeclared extras will be subject to a 50% additional charge.

10. Restrictions

The site is designed for family holidays and couples. Young adult parties are not accepted. The Company reserves the right to evict. without refund, any person or party who causes a nuisance or disturbance on Company property or whose behaviour gives cause for justified complaint.

The Company reserves the right to refuse to accept a booking from any individual or party without explanation or reason. We expect all residents to show courtesy to other guests, by keeping noise and disturbance to an absolute minimum between 10.30pm and 7.30am. No vehicles are to be driven across the site between midnight and 6am.

Every effort is made to provide a full Wi-Fi service across the site; however, there may be

areas on the park that have limited or no service. We cannot be responsible for the temporary withdrawal of the service due to adverse weather conditions or breakdown. Guests using the Wi-Fi service should contact the provider should they endure any issues with this service during their visit with us.

12. Fires

Fire pits and/or open fires are prohibited in the park, Fireworks, pyrotechnics and Chinese lanterns are also prohibited in the park. Portable BBOs must be kept off the ground: paying slabs are provided on site in order to protect the grass.

13. Drones

Drones are prohibited anywhere on the site. The Company reserves the right to use drones for commercial use.

14. Storage of caravans

Storage of caravans can be provided on an annual basis at Pentewan Sands, space permitting and at the caravan owner's own risk. 48 hours' notice must be given when a caravan is required to be moved out of storage. For further details please call Pentewan Sands on **01726 842 714**.

15. Marketing accuracy

Whilst every care is taken to ensure that the details on our website are correct at the time of being published, the images shown are for illustration purposes only and the details may be subject to alteration. The photography on our website is to be used as a guide. The 'Out and About' sections contain options for off-park entertainment. Please check with the operators for relevant opening times.

16. TV filming and photography

Due to the increasing popularity of Heligan Caravan and Camping Park, we receive requests from TV and other companies to film or photograph on our parks. We also undertake our own promotional filming and photography. Every effort is made to ensure filming does not intrude into or affect any holiday activity and that it is clear to guests that filming/photography is taking place. We will not accept responsibility if, contrary to your wishes, you appear on film or in photographs and we are unable to make any financial award or payment of any kind.

17. Further information

Whilst every effort has been made to ensure the prices, specifications and facilities in this tariff are correct at the time of printing, the Company reserves the right to change them without notice.

2022 Guest memories

Share your memories with us on social media for a chance to be featured next year!















Head over to our website and sign up to our e-newsletter to find out all the latest news. updates and offers from us.

#HeliganCampsite (a) (b) (f)





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Pick the perfect spot

We're all about making our customers' lives easier, from booking right through to arrival and departure. Therefore, to give you complete control of your holiday, our booking system allows you to pick the holiday home of your choice, with no extra charge!

Picking your pitch can be a little trickier, as they all vary in size and some are sloping. Your desired pitch must also fit all units, cars and extras you require during your stay. However, our team will do their best to help you pick your perfect pitch, so please enquire when booking.

For further information, or if you have any questions, please contact our Reservations team on 01726 842 714.

Please drive slowly around the site. (5)



Holiday Homes

- Silver 3 Bed
- Gold 3 Bed
- Gold Plus 3 Bed
- Platinum 3 Bed
- Silver 2 Bed
- Gold 2 Bed
- Platinum 2 Bed
- Caerhays Lodge
- Outside Decking
- Covered Balcony

Motorhome Pitches (Hardstanding)

- Electric with grassed area grassed area)
- Self-levelling pitches

Grass Pitches

- Electric pitch
- mall tents and small campervans only)
- Electric pitch all grass (22,23,24 tents 8 small campervans only)
- Non-electric pitch

- C Casual pitch (non-reservable)
- (W) Water Point
- M Motorhome Service Point
- Seasonal Pitches
- (E) Elsan Point

Facilities

- Male & Female Toilets
- Accessible facilities
- Shower
- Baby Change
- Washing up point
- Waste Point
- Dog Friendly
- Nog Shower
- Launderette and drying room
- Recycling Points
- Information Points
- Bus stop in the car park of The Lost Gardens of Heligan

*All pitch sizes vary. Please ensure all units, cars and extras fit on your desired pitch. Please note that pitch sizes, decking/balcony and veranda illustrations are not to scale and are for reference only.

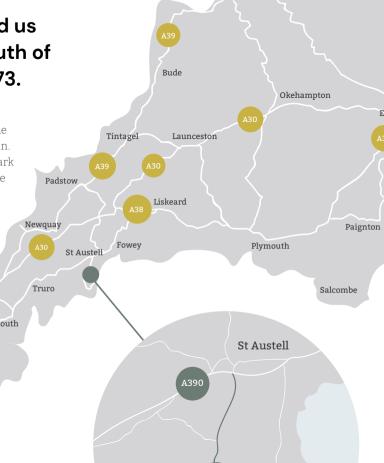




How to find us

Please do not use a satnav, but instead follow the signposts for Heligan Caravan and Camping Park. You will find us approximately 6 miles south of St Austell just off the B3273.

Take the B3273 towards Mevagissey and follow the brown tourist signs to The Lost Gardens of Heligan. Look out for the Heligan Caravan and Camping Park sign on the left-hand side, just before the entrance to the Lost Gardens of Heligan.



Heligan Caravan & Camping



Book your 2023 holiday with us today

heligancampsite.com

email info@heligancampsite.com or call 01726 842 714





